

IFIB ACT-JWC-20-70  
Q A. Week 46

Q	Comment / Question	Clarification
1	<p>Can JWC based on clarifications 6/7/9 clarify how the 4000 anticipated hours are distributed amongst the 3 clarified profiles requested? If this is not clearly clarified i.e. what is required in what quantity it leads the bidder to believe that the SOW favors the incumbent and would result in an unfair competition and ultimately result in a higher than necessary cost to NATO. Therefore can JWC please identify to the best of their knowledge the split of hours for the base period between the 3 labour categories identified in the latest SOW?</p>	<p>For 2021 it is expected that the requirement for Full stack programming and System Administration will be full time occupations but may be scaled down in periods. The other required support need to be scalable throughout the year according to the level of progress being made and a more dynamic workload situation. Thus, to the best of our knowledge and as an estimate for the purpose of bidding, a split between the three categories at 29% Full Stack / 29% Sys Adm. /43% UX Designer can be applied.</p>
2	<p>Can JWC confirm the following budgeted hours per profile for the base period: -Full Stack programmer - 1155 hours -System Administrator - 1155 hours -UX Designer - 1155 hours</p>	<p>For the purpose of bidding please apply the split in our clarification on Question 1. 1150 hours / 1150 hours / 1700 Hours. We would like to emphasise that this is an estimate and not a commitment. This is not for the base period (Jun-2021 - Dec-2021), but for a full calendar year like option 1 in 2022.</p>
3	<p>If a partial FTE (Less than 1155 or similar hours for the base period) is required to fulfill obligations for this contract can JWC confirm that the bidder would have 4 weeks to deliver the required resource at the local site from a confirmed work requirement?</p>	<p>Yes, the bidder will have 4 weeks to deliver the required resources on site.</p>
4	<p>Can JWC reconsider the mandatory requirement for UX Experts to have Air C2 experience as it limits to the personnel already providing services to JWC and that might result in unfair competition.</p>	<p>In response to the request to reconsider the mandatory requirement of having Air C2 experience, we would like to offer a clarification. It is not a mandatory requirement to have specific experience with the NEC CCIS Air C2 system, but it is a requirement to have experience with a Air C2 system. Experience with a Air C2 system is necessary to understand fundamental processes, information requirements and under what circumstances the users work.</p>