

NON SENSITIVE INFORMATION RELEASABLE TO THE PUBLIC
JOINT WARFARE CENTRE



Postbox 8080
N-4068 Stavanger, Norway



Visiting address: Eikesetveien 29.

BUDFIN

Purchasing & Contracting Section
Postbox 8080
4068 STAVANGER

Tel: +47 52 87 92 90 Chief P&C

Tel: +47 52 87 92 84 Buyer

POC: Dag-Petter Myklebust

Email: dag-petter.myklebust@jwc.nato.int

Date: 22- MAR - 2021

SUBJECT: IFIB-ACT-JWC-21-15 INVITATION FOR INTERNATIONAL BIDDING (IFIB) FOR GRAPHICS PRODUCTION SUPPORT SERVICE FOR JOINT WARFARE CENTRE, LOCATED IN STAVANGER NORWAY

REFERENCE: Bi-SC Directive 60-70 dated 30 June 2015.

Dear Madam or Sir

Your Company is hereby invited to participate in the Invitation For International Bidding for the

GRAPHICS PRODUCTION SUPPORT SERVICE FOR JOINT WARFARE CENTRE, LOCATED IN STAVANGER NORWAY

Partial bidding is NOT authorized .

The Bid Closing date for this IFIB shall be on **Monday, 10 May 2021, at 12:00 hrs.** (Central European Time). In accordance with the Bi-SC Procurement Directive at reference, the bid opening is not public.

The following documents are integral part of the present IFIB:

- a. **Acknowledgement of Receipt** (which is enclosed hereto);
- b. **The Invitation for Bid IFIB-ACT-JWC-21-15**, containing:
 - Part I. Bidding Instructions
 - Part II. General Terms & Conditions
 - Part III. Special Provisions, Technical Specifications and Statement of Work (SOW)

All will be posted on the JWC Internet Website at the following link:

<http://www.jwc.nato.int/index.php/organization/contracting> : Procurements

Your attention is drawn to Part I, Bidding Instructions, which specifies the procedures to be followed when submitting your bid.

You are requested to complete and return the attached ACKNOWLEDGEMENT OF RECEIPT.

Sincerely,

(Original signed)

Mr. Kjetil Sand
BUDFIN, Chief
P&C

Acknowledgement of Receipt

JOINT WARFARE CENTRE (JWC)

PO Box 8080

4068 STAVANGER NORWAY

EMAIL TO: pcs@jwc.nato.int

Attention: IFIB-ACT-JWC-21-15

Subject: Acknowledgement of Receipt of Request for Proposal

We hereby advise that we have received Invitation for Bid **IFIB-ACT-JWC-21-15**

on , together with all enclosures listed in the cover letter.

CHECK ONE

{ } As of this date and without commitment on our part, **we do** intend to submit a bid.

{ } **We do not** intend to submit a bid.

NOTE: Only bidders indicating their intention to participate in the bidding will continue to receive all further correspondence related to this IFIB. Unless specified differently, it will be e-mailed to the mentioned address.

Signature:

Printed Name:

Title:

Company:

Address:

.....

Email Address:

Point of Contact:.....



JOINT WARFARE CENTRE

EIKESETVEIEN 29 – PB 8080 – 4068 STAVANGER – NORWAY



IFIB-ACT-JWC-21-15

GRAPHICS PRODUCTION SUPPORT SERVICE

TABLE OF CONTENTS

IFIB-ACT-JWC-21-15

GRAPHICS PRODUCTION SUPPORT SERVICE

PART I – BIDDING INSTRUCTIONS 2
PART II – SECTION A – GENERAL TERMS AND CONDITIONS 22
PART III – SECTION A – CONTRACT MANAGEMENT DATA42
PART III – SECTION B – STATEMENT OF WORK 44

PART I

BIDDING INSTRUCTIONS

IFIB-ACT-JWC-21-15

1. PURPOSE

The purpose of this Invitation for International Bidding (IFIB) is to award a contract for the Provision and Technical Support of a Professional Production Printer for the JWC Reproduction / Graphics Office in Stavanger, Norway.

The Bidding Instructions should enable the bidders to prepare and submit their quotations to meet administrative requirements of this IFIB ACT-JWC-21-15. If not, the appropriate Points of Contact are provided in paragraph 22.5.

2. GENERAL

This is a Firm Fixed-Price (FFP) contract for the duration of the contract for JWC located in Stavanger Norway, in accordance with the technical specifications set out in Part III hereto (Statement of Work).

3. BACKGROUND

JWC is a NATO Headquarters situated in Stavanger, Norway. It is the "Implementation Arm" of Allied Command Transformation (ACT). As directed by Allied Commander Transformation, it develops and implements joint experimentation, interoperability and doctrine, integrating efforts with other NATO and national organizations. Additionally it tests and validates new concepts and integrates them into the Operational Commanders' training programs, thus ensuring the effective and efficient delivery of education and training products. It currently holds a permanent establishment of 250 personnel in addition to providing the training capability for several hundred exercise participants.

4. ELIGIBILITY

This IFIB is open to bids from firms that:

- originate and are chartered/incorporated within the NATO-member nations (30); ^{1 page 12}
- maintain a professionally active facility (i.e.: office/factory/laboratory, etc.) within NATO- member nations (30);
- work in the field of required services and are legally authorized to operate at the time of bidding;

5. EXEMPTION FROM TAXES

According to the agreements (Article VIII of the Paris Protocol dated 28 Aug 1952, Article 151 of the COUNCIL DIRECTIVE 2006/112/EC dated 28 November 2006), goods and services under the contract are exempt from taxes, duties and similar charges. Where notwithstanding, these are imposed by national regulations, bidders will enclose the list and the amounts of taxes, duties and similar charges which have been included in their bid, with a justification.

6. DEFINITIONS AND ABBREVIATIONS

a. "Bidder" means the bidding entity that has submitted a bid in response to this IFIB.

b. "Contracting Officer" or the "Purchasing & Contracting Officer" or "P&C" means the person executing and managing this contract on behalf of JWC. Only duly designated Contracting Officers have the authority to obligate JWC.

c. "Contracting Officer Technical Representative" or "COTR" means a person appointed by the Contracting Officer for the purpose of determining compliance with the technical requirements of the contract.

d. "HQ SACT" means the Headquarters, Supreme Allied Commander Transformation, located at Norfolk, VA, United States of America.

e. "JWC" means the Joint Warfare Centre, located in Stavanger, Norway.

f. "North Atlantic Treaty Organisation" is hereafter referred to as "NATO".

g. "Supplier/Company/Service Provider" means a party that supplies goods or services.

h. "Bid" means a submission of completed documents in response to this IFIB with the intent of participating in the competition for a contract award. Bid is used interchangeable with the term "Proposal".

7. USEFUL WEB SITES

The following web sites contain information that may prove useful to the Bidders;

NATO ; www.nato.int

JWC; www.jwc.nato.int

Norwegian Tax Authorities; www.skatteetaten.no

Norwegian Work and Welfare Authorities; www.nav.no

8. CLASSIFICATION

This Invitation for International Bids (IFIB) is a NON SENSITIVE INFORMATION RELEASABLE TO THE PUBLIC document. However, it may make references to classified documents for which access and/or retention are subject to NATO and national security rules and procedures. JWC will not distribute these classified documents to prospective bidders nor will JWC consider any request for time extension to enable a prospective bidder to obtain these classified documents from national sources. For the performance of the contract, the Companies personnel will NOT be required to obtain, before contract start date, a NATO SECRET security clearance or equivalent national level.

9. PARTIAL BIDDING

Partial bidding is NOT AUTHORIZED.

10. AMENDMENTS OR CANCELLATION OF THE IFIB

JWC reserves the right to modify or delete any one or more of the terms, conditions, requirements or provisions of the IFIB prior to the date set for the bid closing. JWC reserves the right to cancel this IFIB, in its entirety, at any time. No legal liability on the part of JWC for payment of any sort shall arise and in no event will a cause of action lie with any bidders for the recovery of any costs incurred in connection with preparing or submitting a bid in response hereto. All efforts initiated or undertaken by the bidders shall be done considering and accepting this fact. JWC will inform the prospective bidders by email for any changes of this original document. If this IFIB is cancelled prior to the bid opening, the bids already received will be returned unopened to the senders.

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11. COMPLIANCE

Bidder's proposal must be based on a full compliance with the terms, conditions, and requirements of the IFIB and its future clarifications and/or amendments. The bidder may offer variations in specific implementation and functional details, provided that stated functional and performance requirements of the IFIB are fully satisfied.

Each bidder will include in his bid a compliance statement in accordance with Part I, Annex A-1. The bidder shall list thereon, when applicable, all deviations from the Bidding Instructions (Part I), JWC General Provisions (Part II) and the Statement of Work (Part III). Failure to submit a completed compliance sheet may result in disqualification of the bid. In case of conflict between the compliance statement and the detailed evidence or explanations/ comments furnished, the detailed evidence/comments shall take precedence for the actual determination of compliance.

12. CURRENCY

Bidders may only quote in NOK. Bidders are also advised that all invoices and payments will be made in the currency agreed in the contract. Bank charges related to payments outside Norway will be charged to the supplier.

13. CONTENTS OF PROPOSAL

13.1 Number of Copies

The bid will consist of three (3) bid packages: the Administrative documentation, the Technical Proposal and the Price Proposal. The Administrative documentation and Technical Proposal shall be submitted in one (1) original and one (1) copy. The Price Proposal shall only be submitted in one (1) original.

13.2 Bid Packages

The bid shall be: the Administrative documentation, the Technical Proposal and the Price Proposal.

13.2.1 COVID-19 mitigation measure, to allow for a distributed contract award committee (CAC), the proposal shall only consist of electronic copies, this applies to **1. Administrative** and **2. Technical**
– **NOT 3. Price**

- 1) E-mailed as one single PDF file version for the Administrative Documentation.

- 2) E-mailed as one single PDF file version for the Technical proposal.

PLEASE NOTE:

ADMINISTRATIVE DOCUMENTATION AND TECHNICAL PROPOSAL SHALL BE SENT IN TWO SEPARATE EMAILS.

PRICE PROPOSAL SHALL BE SENT IN THE MAIL AS A PHYSICAL ENVELOPE

EMAIL 1 – as one PDF

- a) **Administrative Documentation:** Each prospective bidder shall include administrative documentation to include as a minimum the following information:

- a.0 Proposal Checklist (Annex A-0)
- a.1 The Compliance Statement (Annex A-1)
- a.2 The Certificate of Legal Name of Bidder (Annex A-2)
- a.3 The Certificate of Independent Determination (Annex A-3)
- a.4 The Certificate of Bid Validity (Annex A-4)
- a.5 The Certificate of Exclusion of Taxes and Charges (Annex A-5)
- a.6 The Certificate of Authorization to Perform (Annex A-6)

EMAIL 2 – as one PDF

- b) **Technical Proposal:** Each prospective bidder shall include technical proposal to include as a minimum the following information:
 - b.1 Past performance (Annex B-1) – Bidder's must have 1 similar service in the last 3 years to be considered compliant.
 - b.2 PART I Annex B-2 Technical proposal FORM (Fill in Annex B-2)
 - b.3 A summary document of no more than five (5) pages describing a management plan and the proposed quality assurance plan for execution of this contract for the Bidder and JWC. (Supplier-created B-3)
 - b.4 If applicable certificates for technical, and/or service quality programs. (E.g. ISO) (Supplier-provided)
 - b.5 A summary of the service history of the proposed equipment, should it not be brand new. (Supplier Created)
 - b.6 Informational booklet detailing the design and features of the equipment being proposed in Annex B-2. Drawing / Outline Included.

If awarded the contract, The SUPPLIER is required to provide a short presentation on how the Services will be executed. The supplier is encouraged to use an innovative approach while at the same time recognizing the framework under which this contract will be executed.

PHYSICAL ENVELOPE

- c) **Price Proposal:** The Price Proposals shall be made in accordance with the attached Bid Forms (see Bidding Instructions, Annex C-1)
 - c.1 The Bid Form (Annex C-1) must be dated and signed by Bidder's authorized personnel.
 - c.2 Prices shall be on a firm-fixed basis. All Delivery prices must be included in the itemized price breakdown, as stated in Part III Statement of Work.

14. BID SUBMISSION

14.1 Language

Proposals shall be submitted in the English language.

14.2 Bid Mailing

The proposal will be placed in a package, which will be marked "Bid for IFIB-ACT-JWC-21-15" The package containing the **PRICE** proposal will be placed in another envelope, also prominently marked with the IFIB reference (IFIB-ACT-JWC-21-15) and addressed to:

"Sealed bid to IFIB-ACT-JWC-21-15".

Mailing address:

**Joint Warfare Centre
BUDFIN – Purchasing and Contracting Branch
P.O. Box 8080
N-4068 Stavanger, Norway**

15. COVID 19 MITIGATION

As a COVID 19 measure the submission of ENVELOPE 1 and ENVELOPE 2 must only be sent electronically as described in **13.2**. These must only be sent to the contract administrator in the Purchase & Contracting office: SPEC.1.CL Dag-Petter Myklebust, E-mail address: dag-petter.myklebust@jwc.nato.int

16. LATE PROPOSALS

The bidder must make every effort to ensure that the proposal reaches JWC before or on the exact date and time set for the bid closing. Proposals received after the established closing date/time will be considered late. Late proposals shall be considered only if arrived before the contract has been awarded and on condition that their failure to arrive on time can be attributed to the following circumstances:

- a. A bidder will not be held responsible for service delays, so long as a proposal was sent (Registered Mail or by Certified Mail) through commercial channels at least five (5) days before the bid closing. An official Post Office date stamp or service receipt will be required in order to substantiate reason for delay.
- b. Mishandling by JWC personnel upon or after receipt.

Other late proposals cannot be considered for award. These proposals will be treated as non-responsive and will be returned unopened to the bidder, at his expense.

17. BID WITHDRAWAL

A bidder may withdraw his proposal up to the date and time specified for the bid closing, by written or facsimile notice to JWC Contracting Officer. The proposal will be returned unopened to the bidder, at his expense.

18. BID CLOSING DATE

Proposals must be received at JWC **not later than 12:00 hours (local time), 10-May-2021**. At that time and date, bidding will be closed.

19. BID VALIDITY

Proposals submitted shall remain valid until 31 December 2021. JWC reserves the right to request an extension of validity if a decision cannot be made within this time. Bidders will be entitled to either grant or deny this extension of validity. JWC will interpret a denial as a withdrawal of the proposal.

20. DURATION OF THE CONTRACT

The contract awarded through this IFIB will be for an initial period effective from the date of last signature, with the option to extend the contract at the minimum one (1) year at a time. Notice of execution of the optional year(s) will be provided in writing by the Contracting Officer no later than 60 days prior to current contract expiration date.

21. BID EVALUATION

21.1 Responsibility

The evaluation of Proposals and the determination as to the responsiveness and technical adequacy of the services offered will be the responsibility of JWC Contract Award Committee (CAC) and shall be based on information provided by the bidders. JWC is not responsible for seeking any information that is not easily identified and available in the proposal package.

21.2 Price Comparison

For the purpose of price comparison, all quoted prices will be in NOK.

21.3 Evaluation Process

JWC CAC will thoroughly evaluate the financial and technical proposal submissions. It is imperative that prospective bidders provide enough information for the CAC to properly evaluate the supplier's competence, qualifications, and resources.

a. The Administrative evaluation of proposals shall be based on Pass/Fail criteria in the following areas:

1. The Bid was received by the Bid Closing Date.
2. The Bid is in accordance with instructions
3. The bidder has submitted originally signed and copies of the required documents (Technical and Admin)
4. The administrative proposal has been submitted and completed (Annex A0 to A6)
5. Were there any exceptions in Annex A-1 that disqualifies the bid?

b. The Technical evaluation of proposals shall be based on Pass/Fail criteria in the following areas:

1. In-depth recent experience with provision and technical support of large scale professional production printer solutions (Annex B-1)
2. Overall met the minimum requirements as described in Annex B-2 – JWC Minimum Requirements (P/F columns in Annex B-2)
3. Included a summary document of no more than five (5) pages describing the proposed management plan and quality assurance plan for the Bidder and JWC (Supplier-created B-3)
4. Included a summary of the service history of the proposed equipment, should it not be brand new. (Supplier-created B-5)
5. Included information booklet detailing the design and features of the equipment being proposed in Annex B-2 (Drawing/Outline).

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c. The Financial evaluation of proposals shall be based on the criteria in the following areas:

1. Price proposals of the technically compliant bidders will be reviewed to determine the Lowest Price Technically Compliant by comparing the Bidders' Total Evaluated Price for Award purpose see last line in C-1 document.
2. The normal basis of source selection is competition in which the vendor who submits the lowest priced, technically compliant bid (i.e., by 'sealed bid') is awarded the contract. Compliancy is determined by comparing the bid proposal with Annex B-2 and submission of all mandatory technical documents (as listed above in section B – Technical evaluation).
3. The financial proposal should be presented in the format provided in Annex C-1. This form should not be altered by the bidder.
4. Prices must be quoted in NOK.
5. Prices must be free of all duties, taxes (VAT) and other charges.
6. Costs incurred in preparing and submitting tenders are borne by the bidder and shall not be reimbursed.
7. All offers must be determined reasonable by the Contracting Officer.
8. The quantity as stated in Annex C-1 are based on the anticipated number procured annually of the particular item, however this is just an estimation and does not obligate JWC to any specific quantity of ordering.

d. The following information should assist the bidder in filling out the C-1 and B-2 forms with specific information pertaining to these documents:

(Excerpt from Annex C-)

Line item	SOW ref. Annex B1 Ref. (serial)	Description	Total Cost in NOK Per Month
01	Serial 1.10 to 3.16	PRODUCTION PRINTERAS PER (1.10-3.16) (price per calendar month)	NOK
01a	SOW 13	CLICK price per month for 13.000 B/W A4 prints	NOK
01b	SOW 13	CLICK price per month for 52.000 C A4 prints	NOK
01c	SOW 13	CLICK price per month for 100 C A3 prints	NOK
02	SOW 3.1.2	ON-SITE course for dedicated staff members as part of contract start up.	NOK

Line item	Description	Total Cost in NOK
03	Total accumulated BID price for 5 years (60 months) Multiply line 01, 01a, 01b, 01c by 60 and add line 02. (Line01X60)+(Line01aX60)+(Line01bX60)+(Line01cX60)+Line 02 =XX	NOK

(Excerpt from Annex C-1)

Line Item 01 here you are to give a **monthly price** for the Production Printer as per serial number 1.10 through 3.16 in Annex B-2.

Line Item 01a here you are to give a CLICK price per month for 13.000 B/W A4 prints

Line Item 01b here you are to give a CLICK price per month for 52.000 Colour A4 prints

Line Item 01c here you are to give a CLICK price per month for 100 Colour A3 prints

Line item 02 here you are to give a price for the contract start up course.
 Line item 03 here you are to give a total accumulated BID price for 5 years (60 months) multiply line 01, 01a, 01b, 01c by 60 and add line 02.
 (Line01X60)+ (Line01aX60) + (Line01bX60) + (Line01cX60) +Line 02 =XX

Line Item	SOW ref. Annex B1 Ref. (serial)	Additional Ordering Price List	Quantity Each	Total Cost in NOK
04	Serial 5.11 / SOW 2.3.6	Delivery of a shift arrangement 24/7 during events - Response service time outside working hours Price per hour ONCALL	1	NOK
05	SOW 8.2	ON-SITE course for dedicated staff members (price per course)	1	NOK
06	SOW 11	Staple Cassette	1	NOK

(Excerpt from Annex C-1)

Line Item 04-06 here you are to give a single NOK amount for each line item including any applicable delivery costs. The items may be ordered as needed for the duration of the contractual period.

The following calculation is used for Bid Evaluation:

Pricing from Line 03 x1 (quantity)	NOK
Pricing Line Item 04 x12 (quantity)	NOK
Pricing Line Item 05 x 6 (quantity)	NOK
Total Evaluated Price for IFIB ACT-JWC-21-15:	

(Excerpt from Annex C-1)

In the section shown in the excerpt above you are to multiply the Pricing Line Item with the quantity listed. Then, add together these lines to establish your “Total Evaluated Price for IFIB ACT-JWC-21-15”.

Please note we have removed Line 08 “staples” from the evaluation, but we want to have bid price for staples.

B.2 PART I Annex B-2 Technical proposal form (Fill in Annex B-2)

Supplier information	Please fill out
Producer	
Type	
Model number	

(Excerpt from Annex B-2)

Please fill out all fields that are marked in light blue colour.

<p>Here you will self certify that you have met the minimum requirements with a "P" or "F"</p>		
Serial	PASS	FAIL
1.10		

(Excerpt from Annex B-2)

If you are not able to write in the field provided. Please make reference to a document where you have described the field more thoroughly and use the Serial numbers as reference.

21.4 Clarification of Proposals and Discussions

During the proposal evaluation process, JWC reserves the right to discuss any proposal with the bidders in order to clarify what is being offered (technical capabilities, financial information, investment plan, etc.) and to resolve any potential areas of non-compliance. However, no change to the content of the proposal (technical, financial, etc.) shall be permitted.

22. COMMUNICATIONS AND CONTACTS FOR CLARIFICATION

22.1 Communications in General

Any communications related to this IFIB, between a prospective bidder and JWC shall only be through the JWC Contracting Officer and/or JWC Contracting Specialist; only such persons may, during the solicitation and evaluation period, answer inquiries regarding this IFIB. There shall be no contact with regards to this IFIB with other JWC or NATO personnel. This is to maintain all bidders on an equal and competitive footing. Bidders not following this rule will be disqualified.

22.2 Bidders Request for Clarification

Bidders should seek clarification as soon as possible. Any explanation desired by a bidder regarding the meaning or interpretation of this IFIB, specifications etc., must be requested in writing (facsimile or email) to the Contracting Officer and/or Contracting Specialist. The Contracting Officer must receive clarification requests at least 28 days before bid closing. It is the Contracting Officer's exclusive right to deny or grant an extension of the closing date.

Information given to a bidder will be furnished to all prospective bidders, by way of a clarification to the IFIB. Oral explanations or instructions will not be binding unless confirmed in writing by the Contracting Officer and/or Contracting Specialist.

Last date for clarification: **Tuesday, 13 April 2021, at 13:00 hrs**

22.3 QUESTION AND ANSWER FORM

Please use the QUESTION AND ANSWER FORM (IFIB ACT-JWC-21-15 Q and A form) that is located at: <http://www.jwc.nato.int/organization/contracting> - Procurements

22.4 Site survey

If outside factors i.e. COVID situation permits JWC will arrange a site survey on the 12 of April or on a date that suits both the supplier and JWC. The site survey is deemed necessary because of the size and layout of the printing facility.

22.5 Point of Contact

SPEC.1.CL Dag-Petter Myklebust, Contracting Specialist

Tel: +47 52 87 92 84

E-mail address: dag-petter.myklebust@jwc.nato.int

All correspondence is to be forwarded to group email box: pcs@jwc.nato.int

Mr Kjetil Sand, Contracting Officer

Tel: +47 52 87 92 90

E-mail address: kjetil.sand@jwc.nato.int

Joint Warfare Centre
BUDFIN – Purchasing and Contracting Branch
ATTN: Kjetil Sand/Dag-Petter Myklebust
P.O. Box 8080
Gamle Eikesetveien 29
N-4068 Stavanger
Norway

ANNEXES:

Administrative Documentation – EMAIL 1

PART I Annex A-0 Proposal Checklist IFIB-ACT-JWC-21-15

PART I Annex A-1 Compliance Statement IFIB-ACT-JWC-21-15

PART I Annex A-2 Certificate of Legal Name of Bidder IFIB-ACT-JWC-21-15

PART I Annex A-3 Certificate of Independent Determination IFIB-ACT-JWC-21-15

PART I Annex A-4 Certificate of Bid Validity IFIB-ACT-JWC-21-15

PART I Annex A-5 Certificate of Exclusion of Taxes and Charges IFIB-ACT-JWC-21-15

PART I Annex A-6 Certificate of Authorization to Perform IFIB-ACT-JWC-21-15

Technical Proposal – EMAIL 2

PART I Annex B-1 Past performance IFIB-ACT-JWC-21-15

PART I Annex B-2 Technical proposal IFIB-ACT-JWC-21-15

Price Proposal - PHYSICAL ENVELOPE

PART I Annex C-1 Bid Form IFIB-JWC-21-15

¹ The eligible countries are: Albania, Belgium, Bulgaria, Canada, Croatia, Czech Rep, Denmark, Estonia, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, Montenegro, The Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Turkey, United Kingdom and United States of America

PART I BIDDING INSTRUCTIONS, ANNEX A - 0

A - 0 PROPOSAL CHECKLIST

ADMINISTRATIVE

- The Compliance Statement (Annex A-1)
- The Certificate of Legal Name of Bidder (Annex A-2)
- The Certificate of Independent Determination (Annex A-3)
- The Certificate of Bid Validity (Annex A-4)
- The Certificate of Exclusion of Taxes and Charges (Annex A-5)
- The Certificate of Authorization to Perform (Annex A-6)

TECHNICAL proposal, including:

- Past performance (Annex B-1)
- Technical Proposal (Annex B-2).
- A summary document of no more than five (5) pages describing the proposed management plan and quality assurance plan for the Bidder and JWC (Supplier Created B-3)
- Certificates for technical, and/or service quality programs, if applicable (B-4)
- A summary of the service history of the proposed equipment, should it not be brand new, if applicable. (Supplier Created)
- Informational booklet detailing the design, and features of the equipment being proposed in Annex B-2. Drawing / Outline Included. (B-5)

PRICE

- Bid Form (Annex C-1).

PART I BIDDING INSTRUCTIONS, ANNEX A-2

A-2 CERTIFICATE OF LEGAL NAME OF BIDDER

This Bid is prepared and submitted on behalf of the legal corporate entity specified below:

FULL NAME OF CORPORATION: _____
DIVISION (IF APPLICABLE): _____
SUB DIVISION (IF APPLICABLE): _____
OFFICIAL MAILING ADDRESS: _____

E-MAIL ADDRESS: _____
TELEFAX NO: _____

POINT OF CONTACT REGARDING THIS BID:
NAME: _____
POSITION: _____
TELEPHONE: _____

ALTERNATIVE POINT OF CONTACT:
NAME: _____
POSITION: _____
TELEPHONE: _____

.....
Date

.....
Signature of Authorized Representative

.....
Title

.....
Company

PART I BIDDING INSTRUCTIONS, ANNEX A-3

A-3 CERTIFICATE OF INDEPENDENT DETERMINATION

1. Each Bidder shall certify that in connection with this procurement:
 - a. This Bid has been arrived at independently, without consultation, communication or agreement, for the purpose of restricting competition, with any other Bidder or with any competitor;
 - b. The contents of this bid have not been knowingly disclosed by the Bidder and will not knowingly be disclosed by the Bidder prior to award, directly or indirectly to any other Bidder or to any competitor, and
 - c. No attempt has been made, or will be made by the Bidder to induce any other person or firm to submit, or not to submit, a Bid for the purpose of restricting competition.

2. Each person signing this Bid shall also certify that he/she is the person in the Bidder's organization responsible within that organization for the decision as to the bid and that he has not participated and will not participate in any action contrary to 1(a) through 1(c) above, or
 - a. They are not the person in the Bidder's organization responsible within that organization for the bid but that they have been authorized in writing to act as agent for the persons responsible for such a decision in certifying that such persons have not participated, and will not participate in any action contrary to 1(a) through 1(c) above, and as their agent does hereby so certify, and
 - b. They have not participated and will not participate in any action contrary to 1(a) through 1(c) above.

.....
Date

.....
Signature of Authorized
Representative

.....
Title

.....
Company

PART I BIDDING INSTRUCTIONS, ANNEX A-4

A-4 CERTIFICATE OF BID VALIDITY

I, the undersigned, as an authorized representative of the firm submitting this bid, do hereby certify that the pricing and all other aspects of our offer will remain valid until 31 DECEMBER 2021.

.....
Date

.....
Signature of Authorized
Representative

.....
Title

.....
Company

PART I BIDDING INSTRUCTIONS, ANNEX A-5

A-5 CERTIFICATE OF EXCLUSION OF TAXES AND CHARGES

I hereby certify that the prices offered in the price proposal of this bid will exclude all taxes, duties and customs charges from which the Contracting Officer has been exempted by international agreement.

.....
Date

.....
Signature of Authorized
Representative

.....
Title

.....
Company

PART I BIDDING INSTRUCTIONS, ANNEX A-6

PART I, ANNEX A-6 CERTIFICATE OF AUTHORIZATION TO PERFORM

The SUPPLIER warrants that:

1. The SUPPLIER and sub-contractors, if any, have been duly authorized to operate and do business in Norway; SUPPLIER and sub-contractors, if any, have obtained all necessary licenses and permits required in connection with the contract; that SUPPLIER and sub-contractors, if any, will fully comply with all the laws, decrees, labour standards and regulations of Norway during performance of this contract; and that no claim for additional moneys with respect to any authorizations to perform will be made upon JWC.
2. The Supplier has adequate financial resources, or the ability to obtain them, to perform activities before approved milestones and subsequent financial settlements as specified in the Production Plan.
3. All effort by the Supplier and sub-contractors, if any, related to this SOW, will be performed on NATO Member Nation territory by NATO Nationals with the required clearances.
4. The Supplier, involved Supplier personnel and sub-contractors, if any, have not been suspended or debarred from contract work at any NATO body.

.....
Date

.....
Signature of Authorized
Representative

.....
Title

.....
Company

PART I BIDDING INSTRUCTIONS, ANNEX B-1

B-1 PAST PERFORMANCE

Service contracts or substantially similar work completed within the last 3 years or ongoing.
 Bidder must have 1 similar service in the last 3 years to be considered technically compliant for past performance.

Type of Contract	Name of Company/ Agency	Period of Performance	Contact	E-mail address	Phone	Comments

Date: _____

Signature: _____

Name & Title: _____

Company: _____

Bid Reference: IFIB-ACT-JWC-21-15

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PART II

SECTION A - GENERAL TERMS AND CONDITIONS

IFB-ACT-JWC-21-15

(CONTRACT NO.: ACT-JWC-21-C-004)

GRAPHICS PRODUCTION SUPPORT SERVICE

TABLE OF CONTENTS

1. PART II SECTION A – General Terms and Conditions.....	22
2. PART III – SECTION A – Contract Management Data.....	42
3. PART III – SECTION B – Statement of Work.....	44

PART II GENERAL PROVISIONS

1. ORDER OF PRECEDENCE

In the event of any inconsistency in this contract, unless otherwise provided herein, the inconsistency shall be resolved giving precedence in the following descending order:

- 1st Purchase Order Terms
- 2nd Special Terms and Conditions
- 3rd These General Provisions (Part II)
- 4th The Statement of Work (Part III)
- 5th The formal Bid or Proposal accepted by JWC

2. DEFINITIONS

As used throughout this Contract, the following terms shall have the meanings as set forth below;

- a. "Acceptance" means the action by which the JWC acknowledges that the Supplier has fully demonstrated that the Supplies delivered are complete and operational.
- b. "JWC" means the Joint Warfare Centre. Joint Warfare Centre (JWC) is set up by the North Atlantic Council under Article 14 of the Protocol on the Status of International Military Headquarters, 1952), (Paris Protocol).
- c. "Contracting Officer" means the person executing and managing this contract on behalf of JWC.
- d. "Contract" means the contractual instrument (purchase order or written agreement) to which these General Rules and Conditions apply.
- e. "Delivery" means, as applicable, the exact or latest possible date(s) by which the Supplier shall deliver Supply (Goods or provide the Services) to the JWC under the Contract.
- f. "NATO" means the North Atlantic Treaty Organisation.
- g. "Supplier" means a party that supplies Goods or Services.
- h. "Day" means any calendar day.
- i. "COR/COTR" means the Contracting Officer's Representative.
- j. "Force Majeure" means an event or effect that can be neither anticipated nor controlled, provided that such event or effect is not attributable to the fault or negligence of the Supplier and cannot be

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prevented by it. The term includes both acts of nature (e.g., floods and hurricanes) and acts of people (e.g. riots and wars). Neither strike nor labour stoppages by the Supplier's workforce nor civil unrest shall constitute Force Majeure.

- k. "Goods" means any and all of the products to be supplied by the Supplier to the JWC under the Contract, including any replacement parts furnished pursuant to a warranty or otherwise, regardless of whether the price(s) for such Good(s) is or are separately indicated.
- l. "Sub-Contractor" means a Third Party who has entered into an agreement with the Supplier for the provision of Supply under this Contract.
- m. "Subcontract" means, except as otherwise provided in this Contract, any agreement or contract made by the Supplier with any other party in fulfilment of any part of this Contract, and any agreement, contract or subcontract hereunder.
- n. "Work" means all work which the Supplier shall perform or cause to be performed under this Contract.
- o. "Supplies" means the Services and the Goods identified in the Contract.
- p. "Services" means any and all services to be provided by the Supplier to the JWC under the Contract, including but not limited to applicable consultancy, report, design work, creation or licensing of intellectual property, training, installation, maintenance, repair or other after-sales service.

3. AUTHORIZATION TO PERFORM

- a. The Supplier warrants that:
 - (1) it and its Sub-Contractors, if any, have been duly authorized to provide the required services and to do business in Norway;
 - (2) it and its Sub-Contractors, if any, have obtained or will obtain all necessary licenses and permits required in connection with the Contract;
 - (3) it and its Sub-Contractors, if any, will fully comply with all the laws, decrees, labor standards and regulations of Norway during the performance of the Contract; and
 - (4) attainment of any license, permit or authorization that is required for provision of the Supplies shall be sole obligation of the Supplier.

- (5) In line with these contractual terms and conditions, the Supplier must provide the details/paperwork of your corporate registration in Norway. The required documentation must be provided at your earliest opportunity but not later than **25-MAY-2021**.

4. SUPPLIER'S STATUS AND AUTHORIZATIONS

- a. The Supplier, its personnel and Sub-Contractors, if any, shall not be considered in any respect as being employees, organs or agents of the JWC or NATO. Nothing in this Contract shall be construed as creating a partnership or joint venture of any kind. Neither Party shall be authorized to bind the other Party legally, financially or otherwise except as explicitly indicated in the Contract.
- b. No NATO privileges or immunities will be granted to Suppliers or its personnel. The SUPPLIER's personnel cannot become members of NATO MWA funded activities, e.g. Jatta Community Club, JWC Friendship Club, or the Sports Clubs.
- c. The NATO SOFA or Paris Protocol does not apply to the Supplier or sub-contractor, or to their respective personnel. Work permits and residency permissions must be obtained in accordance with Norwegian law where applicable.

5. ASSIGNMENT AND SUB-CONTRACTING

- a. The Supplier shall not assign, transfer, pledge, subcontract or make other disposition of the Contract either in whole or in part except with the express written consent of the JWC and in accordance with the following reservations:
 - a. any modifications, including changes, additions or deletions and instructions under this Contract shall not be binding unless agreed in writing by the Contracting Officer.
 - b. Sub-Contractors' personnel shall be nationals of NATO member States, unless specifically authorized by the Contracting Officer.
 - c. the Supplier shall determine that any Sub-Contractor proposed by him for the furnishing of Supplies which shall involve access to classified information in the Supplier's custody has been granted an appropriate security clearance by the Sub-Contractor's national authorities, which is still in effect, prior to being given access to such classified information.
 - d. the Supplier shall be fully responsible for its Sub-Contractors and in any Subcontract shall bind the Sub-Contractor by the same terms and conditions by which the Supplier is bound under the Contract.

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Any subcontracting shall not relieve the Supplier from any liability or obligation under the Contract.

6. GUARANTEES OF THE SUPPLIER

a. The Supplier declares that the Supplies:

- (1) are of the quality(ies), quantity(ies) and description(s) required by, and conform to the terms or reference or technical specification of the Contract;
- (2) fully comply with applicable laws, directives, rules and regulations; and
- (3) are free from any right or claim of a third party, including rights based on industrial or intellectual property.

b. The Supplier further declares that:

- (1) it is competent to perform the Services; and
- (2) it has necessary associated capacities and qualifications, including knowledge, certifications, skills and personnel.

7. SERVICE AND PARTS AVAILABILITY

Unless as specified otherwise in the Technical Specifications, the Supplier and his Sub-Contractors will maintain and furnish a source of an adequate supply of services, components, spare parts and sub-assemblies to properly maintain the supplies for a period of minimum five (5) years from Contract Effective Date.

8. NOTICE OF SHIPMENT

a. At the time of delivery of any Supplies to a carrier for transportation, the Supplier shall give notice of shipment to the Contracting Officer and to such other persons or installations as are designated by the Contracting Officer. If such instructions have not been received by the Supplier at least one (1) working day prior to such delivery to a carrier, the Supplier shall request instructions from the Contracting Officer concerning notice of shipment to be given.

b. The following information shall be included in such notification:

- (1) Contract number;
- (2) Shipping address;
- (3) From: (Name and complete address of consignor)
To: (Name and complete address of consignee);
- (4) Listing of supplies by Contract Items(s);
- (5) Number of and marking on packages(s);

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- (6) Weight and dimensions of packages(s);
- (7) Name and address of Carrier, mode and date of shipment with waybill
Number;
- (8) Customs documents required by the Supplier (if applicable).

9. SECURITY

- a. The Supplier shall comply with all security requirements prescribed by the JWC and the National Security Authority or designated security agency of each NATO country in which the Contract is performed.
- b. The Supplier shall be responsible for the safeguarding of NATO classified information, material and equipment entrusted to him or generated by him in connection with the performance of the Contract.
- c. Any known or suspected breaches of security or other matters of security significance is a violation of the professional confidentiality between the Parties, and may constitute a criminal offence under Norwegian law. Violations are to be reported immediately to the other Party by the Party, who becomes aware of the violation, and to the appropriate authorities in order to institute investigations.
- d. If security violations occur, the Party being exposed to the violation is entitled to immediately declare the Contract void, and to claim penalties and compensation as set out in Article 22 below.

10. ACCEPTANCE

- a. Acceptance or rejection of the Supplies shall be made as promptly as practicable after delivery, except as otherwise provided in this Contract.
- b. Acceptance shall be conclusive, except for latent defects, fraud, gross negligence amounting to fraud, or otherwise stated in the Contract. The formal Acceptance will take place when the following requirements have been met:
 - (1) availability at final destination of all Supplies;
 - (2) successful completion of acceptance testing;
 - (3) verification of the inventory;
 - (4) satisfactory completion of all training or other services, if any, required by that date; and
 - (5) agreement between the JWC and the Supplier on a discrepancy list (if necessary) and corresponding clearance dates.
- c. When discrepancies exist and if these do not prevent satisfactory use or operation of the Supplies, the JWC may declare the acceptance provisional. In this case the JWC is authorized to withhold from payment an amount commensurate with the importance of the discrepancies but in any case not less than ten (10) percent of the total

contract value and this until all discrepancies have been cleared; at that time the Acceptance becomes final.

11. OWNERSHIP

Unless specified elsewhere in this Contract, title to Supplies furnished under this Contract shall pass to the JWC upon Acceptance, regardless of when or where the JWC takes physical possession.

12. WARRANTY

- a. The Supplier issues a warranty on the product for a period of 24 (twenty-four) months (warranty period), from the date of Delivery and Acceptance, certifying that the product fulfils the agreed standards. Under the warranty the Supplier is obliged to repair or put into working order any fault or defect at Supplier's own expense, no matter when JWC – within the warranty period notifies Supplier of the fault or defect.
- b. The provisions of this Article are equally applicable to any item replaced or repaired under warranty.
- c. The Supplier is liable for any and all faults or defects depreciating value or affecting the usability of the Supplies and depreciating or compromising the standards as defined in the Contract, or by Norwegian Law.
- d. The warranty applies to all faults or defects as described in this paragraph, and reported by the JWC before the expiration of the warranty period. The procedure shall be as follows:
 - (1) JWC is obliged to notify the Supplier in writing, of any fault or defect no later than 7 (seven) days after the JWC has identified or discovered the fault or defect.
 - (2) In case the Supplier is unable to replace or repair faults or defects occurring within the warranty period, the JWC is entitled to:
 - reduce the payment corresponding to the loss of functionality and technical value, provided that the fault or defect is only partly and does not affect the general usability of the Supplies;
 - If the fault or defect affects the general usability of the Supplies, set aside and declare the Contract void and subject to compensation, or request another Supplier to do the remaining and necessary works at Supplier's expense.
 - (3) Repairing of the defect should be reported in a protocol.
 - (4) In case of a provisional acceptance the warranty period starts at the date of provisional acceptance and ends twelve (12) months after the date of provisional acceptance.

- (5) Failure to agree upon any determination to be made under this Article shall be a dispute concerning a question of fact within the meaning of the "Disputes" Article of this Contract.
- (6) The rights and remedies of the JWC provided in this Article are in addition to and do not limit any rights afforded to the JWC by any other Article of the Contract.
- (7) The warranty period shall be extended by a period equal to the time taken by the Supplier to repair or replace the item (Supplies) under warranty.

13. EXPORT CONTROL

The Supplier warrants that, if applicable all necessary permits related to export control or other associated arrangements shall be valid prior to contract award. Should the Supplier require export pre-approval the JWC Legal Office will be provided a preview of said Suppliers request PRIOR to the Supplier submission to a Government entity. Upon validation of request by the JWC Legal Office, subject agreement or request may be submitted to appropriate authority.

14. JWC REGULATIONS

The Supplier shall comply with the applicable provisions of JWC regulations and Directives as communicated to it by the Contracting Officer.

15. SUPPLIER NOTICE REGARDING DELAY

In the event the Supplier encounters difficulty in meeting performance requirements, or when he anticipates difficulty in complying with the Contract delivery schedule or date, he shall immediately notify the Contracting Officer in writing, giving pertinent details; provided, however, that this data shall be informational only in character and that this provision shall not be construed as a waiver by the JWC of any delivery schedule or date, or of any rights or remedies provided by law or under this Contract.

16. NOTICE OF ASSISTANCE WITH RESPECT TO PATENT AND COPYRIGHT INFRINGEMENT

- a. The Supplier shall report to the Contracting Officer, promptly and in reasonable written detail, each notice or claim of patent or copyright infringement based on the performance of this Contract of which the Supplier has knowledge.
- b. In the event of any claim or suit against the JWC on account of any alleged patent or copyright infringement arising out of the performance of this Contract or out of the use of any Supplies furnished or Work or

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Services performed hereunder, the Supplier shall furnish, free of charge, to the JWC, when requested by the Contracting Officer, all evidence and information in possession of the Supplier pertaining to such suit or claim.

- c. This Article shall be included in all Sub-Contracts.

17. INTELLECTUAL PROPERTY

- a. Unless the Supplier has advised the JWC before the acceptance of the Contract on existing third parties or Supplier's rights arising otherwise than by virtue of this Contract, and with due regard to national security regulations, all rights in the results of work undertaken by, or on behalf of, the JWC for the purpose of this Contract, including:

- (1) any technical data specifications, report, drawings, computer software data, computer programs, computer databases, computer software, to include source code, resulting from performance of experimental, developmental, integration, testing, or research work which was specified as an element of performance in this Contract, documentation including software documentation;
- (2) design data, specifications, instructions, test procedures;
- (3) training material produced or acquired in the course of such work without prejudice to the residual rights of the Supplier to use the same or similar materials on future occasions in connection with work carried out for the JWC;
- (4) Plans, drawings, manuals or instructional materials prepared or required to be delivered under this Contract for implementation management, installation, operation, maintenance and training purposes; and
- (5) in particular, all rights, including copyright therein,

will vest in and be the sole and exclusive property of the JWC.

- b. Technical data and software delivered under this Contract shall be marked with the number of this Contract, name of the Supplier and the rights transferred to JWC.

18. SOFTWARE RELEASES AND UPDATES

- a. All software implemented on or delivered with the Supplies shall be at the start of Acceptance, the most recent versions or releases as available.

- b. The Supplier shall for duration of minimum five (5) years after Acceptance, and upon their availability, offer to the JWC all software changes, fixes and new releases. These shall be offered at no cost when they are offered free of charge on the commercial market.

19. QUALITY ASSURANCE AND CONTROL; AUDIT

- a. The Supplier shall have established a quality assurance system based on ISO 9000 Standards as applicable to the work, describing in which manner the Supplier will secure that the work will satisfy all quality requirements. Such system shall be subject to JWC's review and the JWC has the right to audit the Supplier's quality assurance system at any time during the term of the Contract.
- b. The Supplier shall, during the execution of the Work, perform such control as necessary to ensure that the Work is performed in accordance with the quality requirements of the Contract and that adequate documentation verifying such control is provided to the JWC in a timely manner.
- c. The JWC shall have a right to monitor the Work continually during the term of the Contract to ensure that the Supplier is fulfilling the contractual obligations. The monitoring will be carried out by performing quality inspections and assessments to determine whether the Supplier is meeting necessary quantity and quality requirements. The Supplier shall make its facilities accessible for inspection.
- d. As a part of the quality assurance system the Supplier may be required to issue a Status Report on a regular basis. Typically such Report should contain the following:
 - (1) Summary of work completed in the reporting period, including work days used;
 - (2) Current and/or anticipated problems/deficiencies, if any;
 - (3) Closing date(s) for open issues, if any;
 - (4) Comments/Queries.
- e. JWC reserves the right to inspect any facilities required by the Supplier or to fulfil the obligations of this Contract, at any time.
- f. The JWC audit personnel or any person designated by the Contracting Officer shall have the right to inspect or audit the Supplier's account books and to make such inspections or audits as may be considered necessary to verify and ensure strict compliance with all provisions of this Contract and with the applicable JWC Directives.
- g. The Supplier agrees that the JWC or any of its duly authorized representatives shall, until the expiration of 5 (five) years after final payment under this Contract, have access to and the right to examine any pertinent books, documents, papers, and records of the Supplier

involving transactions related to this Contract. The Supplier further agrees to include in all his Sub-Contractor(s) hereunder a provision substantially set for in this paragraph.

20. QUALITY IMPROVEMENT

- a. If the quality inspections and assessments show a need for improvement the Supplier shall submit an action plan to the Contracting Officer. The plan shall contain information on how the Supplier will solve the issues and a time schedule for implementation of the improvements. The plan must be approved by the Contracting Officer in writing.
- b. The Supplier shall keep up with developments in its professional field and, subject to the written approval of the Contracting Officer, make changes to improve and develop the services provided to the JWC.

21. HEALTH, SAFETY AND INCIDENT PREVENTION

The Supplier is obligated to ensure that personnel working inside the JWC areas are working in accordance with applicable national or local laws, codes and/or regulations as well as JWC Directives and Standard Operating Procedures (SOPs). If the Contracting Officer notifies the Supplier in writing of any non-compliance in the performance of this Contract, with safety and health rules and requirements and the Supplier fails to take immediate corrective actions, the Contracting Officer may order the Supplier to stop all or part of the Work until satisfactory corrective action has been taken. Such order to stop Work shall not entitle the Supplier to an adjustment of the price or other reimbursement for resulting increased costs, or to adjustments of the delivery or performance schedule.

22. PENALTIES

If, JWC impose penalties on the Supplier, such penalties shall amount to 0.5% (zero point five percent) of the total contract price for each Day following the delivery date(s) specified in the Contract, not to exceed 10% (ten percent) of the total contract price. The penalties for the delay may be deducted by the JWC from any sum(s) due, or to become due, to the Supplier.

23. DELAY NOT ATTRIBUTABLE TO THE SUPPLIER

If at any time the Supplier is delayed in providing the Supplies or in fulfilling any other obligation under the Contract due to any cause beyond the Supplier's reasonable control, including but not limited to Force Majeure, the Contracting Officer may, by written notice, extend the delivery date(s) or fulfilment of any other obligation for such period of time as the JWC grants at its sole discretion.

24. INDEMNITY

The Supplier shall indemnify and hold the JWC and its personnel, agents and employees harmless from any and all claims, suits, demands, liabilities, damages, losses and expenses of any nature or kind arising from:

- (1) any personal injury or damage of any property arising out of or in any way connected with any act or omission by the Supplier and/or the Contractors in the provision of services under the Contract, unless it is caused from negligence on the part of the JWC and/or JWC's personnel;
- (2) any taxes or other payments owed by the Supplier and/or the Contractors to any governmental agency as a result of any services provided hereunder, and any compensation owed to any employee of the Supplier for services provided hereunder;
- (3) any claim by any third party that the Supplies, the Work or materials provided hereunder infringes a copyright, patent, trade secret or other intellectual property right of such third party;
- (4) acts or omissions of the Supplier or its employees, agents and Sub-Contractors in the performance of the Contract.

25. TERMINATION

25.1. TERMINATION FOR CONVENIENCE

- a. The Contracting Officer reserves the right to terminate this Contract, or any part hereof, for its sole convenience by serving a 30 (thirty) Day written notice to the Supplier.
- b. In the event of such termination, the Supplier shall immediately stop all Work hereunder and shall immediately cause any and all of its suppliers and Sub-Contractors to cease work.
- c. Subject to the terms of this Contract, the Supplier shall be paid a percentage of the Contract price reflecting the percentage of the Work performed prior to the notice of termination, plus reasonable charges the Supplier can demonstrate to the satisfaction of the JWC using its standard record keeping system have resulted from the termination, but in no case shall the total amount of payment to the Supplier exceed the agreed Contract price.
- d. The Supplier shall have no claim for damages, compensation, loss of profit or otherwise except as provided in this Article.
- e. The Supplier shall continue the performance of this Contract to the extent not terminated under the provision of this Article.

25.2. TERMINATION FOR DEFAULT

- a. The Contracting Officer may, subject to the provisions of paragraph c. below, by written notice of default to the Supplier, terminate the whole or any part of this Contract in any one of the following circumstances:
- i. If the Supplier fails to make delivery of the Supplies or to perform the Work within the time specified herein or any extension thereof; or
 - ii. If the Supplier fails to perform or comply with any or all of the other provisions of this Contract, or does not make adequate progress such that failure endangers performance of this Contract in accordance with its terms and in either of these two circumstances does not cure such failure within a period of 10 (ten) Days (or such longer period as the Contracting Officer may authorize in writing) after receipt of notice from the Contracting Officer specifying such failure.
- b. In the event the JWC terminates this Contract in whole or in part as provided in paragraph a, of this Article, the JWC may impose penalties in accordance with Article 22 of this General Terms and Conditions. The JWC may also procure Supplies or Work similar to those so terminated and the Supplier shall be liable to the JWC for any excess costs for such similar Supplies or Work. The Supplier shall continue the performance of this Contract to the extent not terminated under the provisions of this Article.
- c. If this Contract is partly terminated as provided in paragraph a. of this Article, the JWC, in addition to any other rights provided in the Article, may require the Supplier to transfer the ownership and deliver to the JWC in the manner and to the extent directed by the Contracting Officer:
- (1) Any completed Supplies and
 - (2) Such partially completed Supplies and materials, parts, tools, die, jigs, fixtures, plans, drawings, information and contract rights (hereinafter called "Manufacturing materials") as the Supplier has specifically produced or specifically acquired for the performance of such part of this Contract as has been terminated; and the Supplier shall, upon direction of the Contracting Officer, protect and preserve property in the possession of the Supplier in which the JWC has an interest. Payment for completed Supplies delivered to and accepted by the JWC shall be at the contract price. Payment for manufacturing materials delivered to and accepted by the JWC and for the protection and preservation of property shall be in an amount agreed upon by the Supplier and the Contracting Officer; failure to agree such amount shall be a dispute concerning a question of fact within the meaning of the Article of this Contract

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entitled "Dispute". The JWC may withhold in accordance with Norwegian law from amounts otherwise due the Supplier for such completed Supplies or manufacturing materials such sum as the Contracting Officer determines to be necessary to protect the JWC against loss.

- d. If, after notice of termination of this Contract under the provisions of this Article, it is determined for any reason that the Supplier was not in default under the provisions of this Article, or that the default was excusable under the provisions of this Article, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to such Article.,
- e. Both Parties are under duty of good faith. The Contract includes not only the specific terms, but also law and customary practice applicable in the place where the Contract is to be carried out and to the Type of Trade to which the Contract relates.

25.3. TERMINATION FOR INSOLVENCY, BANKRUPCY, ETC.;
NOTICE

- a. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, the Contracting Officer may with immediate effect and without prejudice to any other right or remedy available to it, suspend performance or the Supplier's obligations or terminate the Contract with immediate effect, by providing the Supplier with written notice thereof.
- b. Should the Supplier be adjudged bankrupt, or should the Supplier make a general assignment for the benefit of its creditors, or should a receiver be appointed on account of the Supplier's insolvency, the Contracting Officer may, without prejudice to any other right or remedy available to it, terminate the Contract with immediate effect providing the Supplier with written notice thereof.
- c. The Supplier shall immediately give written notice to the Contracting Officer of the occurrence of any circumstance known or likely to alter materially the Supplier's legal or financial status, including but not limited to actual or pending liquidation, reorganization, change of ownership, insolvency or bankruptcy.

26. CORRUPTION AND ILLICIT GRATUITIES

- a. The Supplier certifies that neither it nor its agents, employees or representatives have offered or given any gratuity whatsoever to any JWC personnel, with a view to securing a Contract or favorable treatment with regard to the award, modification or execution of this Contract.

- b. The Contracting Officer may, by registered letter, terminate this Contract without notice if it is found, after an investigation instituted by the JWC, that gratuities (in the form of entertainment, gifts or others) were offered or given by the Supplier, its agents, employees or representatives to JWC personnel with respect to the award of this Contract or to the taking of any decision regarding its executions.

27. INSURANCE

The Supplier shall be responsible for holding any required insurances under Norwegian Law at own cost.

28. TAXES AND CUSTOMS CHARGES

Specifically, under Article 14, paragraph 14-2, sub-item g) (1) of the Supplementary Agreement between the Kingdom of Norway and Headquarters Allied Command Transformation and Supreme Headquarters Allied Powers Europe, the Supplier, acting on behalf of the JWC, is granted tax exemption on sales under this Contract.

29. PURCHASE ORDERS

- a. JWC Purchase Order(s), if any, shall form an implemented part of this Contract. All Purchase Orders must be confirmed in writing by the Supplier. Purchase Order confirmations stating the agreed price and delivery date shall be sent to the JWC within 2 (two) days from the Purchase Order.
- b. All JWC's Purchase Orders contains an eight-digit Purchase Order number and are duly signed by the JWC's Contracting Officer. Purchase Orders which does not contain a Purchase Order Number and/or the Contracting Officer's signature shall be refused by the Supplier and promptly notified to the JWC.

30. INVOICES & PAYMENTS

- a. In order for the JWC to make timely payment, the Supplier will provide an original invoice, which must be exclusive of VAT and all other taxes (Article VIII of Paris Protocol, dated 28 August 1952, applies).
- b. Note; the text above is not applicable to Norwegian companies. Norwegian companies must explicitly define VAT in each invoice.
- c. All invoices must contain:
- (1) Name and address of the Supplier
 - (2) Invoice Date and Number
 - (3) Description, quantity, unit of measure, unit price of the items delivered
 - (4) All relevant Banking Details including SWIFT- and/or IBAN-code

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- (5) Relevant Purchase Order number and Purchase Order or Contract line item number
- (6) Name, title and contact details of person to be notified of any matters related to the subject invoice

d. Invoices are to be submitted to:

MAIL

**Joint Warfare Centre
BUDFIN, P&C Section
PO Box 8080
N-4068 Stavanger**

EMAIL

**Send your invoice(s) to: jwcinvoice@jwc.nato.int
The invoice needs to be one document, all pages in one file.
Use pdf. files only**

Please ensure your invoice includes:

- 1) Purchase Order (PO) Number**
- 2) PO Amount**
- 3) PO Description**
- 4) Invoice Date**
- 5) Bank Info**

- e. Standard terms of payment are 30 (thirty) days net upon completion of service and the JWC receipt of invoice. All invoices must be accompanied by supporting documents. Invoice-fees and/or any other administration charges or fees will not be accepted.
- f. Payment for any Supplies by the JWC shall not be deemed an Acceptance thereof.
- g. Electronic Fund Transfer is the prescribed method of payment for the JWC. All Suppliers to the JWC must complete and submit a Supplier Registration Form which can be found at www.jwc.nato.int.

31. WITHOLDING OF PAYMENT

Without prejudice to any other right or remedy the JWC may have, the JWC may withhold any payment or part(s) thereof to the Supplier to the extent necessary to protect the JWC from loss under the Contract on account of any breach or default by the Supplier. Any such withholding by the JWC shall not affect the Supplier's obligation to continue performance under this Contract. The JWC shall inform the Supplier in writing of its intent to withhold payment. No interest shall accrue on payments withheld by the JWC in accordance with this Article.

32. CURRENCY AND EXCHANGE RATES

a. Unless otherwise stipulated in the Contract or required by applicable law, each payment shall:

(1) be made in Norwegian Kroner (NOK); or

(2) if transferred on a currency other than NOK, be calculated in accordance with the weekly NATO exchange rate then in effect; and

(3) be transferred to the bank account belonging to the Supplier which is accepted by the JWC.

b. The Supplier shall bear all costs, fees and commissions that its bank imposes on any payment made by bank transfer.

33. CONFIDENTIALITY

The Supplier shall keep confidential any information obtained under or in connection with the Contract and shall not divulge the same to any third party without the prior written consent by the JWC. The provisions of this Article shall continue in force notwithstanding the completion, expiration, cancellation or termination of this Contract.

34. CODE OF CONDUCT

The Supplier recognizes and agrees that the employees shall conduct themselves in a manner suitable for the purpose of the Contract and in accordance with the NATO Code of Conduct as well as with the JWC's Standard of Personnel Conduct. These can be made available upon request.

35. CONTRACT ADMINISTRATION AND AMENDMENTS

a. All notices and communications between the Supplier and the JWC shall be written in English and may be personally delivered, emailed to the following address:

JOINT WARFARE CENTRE
BUDFIN, Purchasing & Contracting Branch
P.O. Box 8080
N-4068 Stavanger
Norway
e-mail: pcs@jwc.nato.int

Or, to any address otherwise designated in writing.

b. Any official discussion/negotiation between the Supplier and the JWC Representatives shall be recorded in Minutes, which shall be signed by

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authorised representatives of both the Supplier and the JWC. All minutes are considered to be a summary record of discussions and specific actions to be undertaken by the Parties as a result of meetings.

- c. No modification, amendment or change to the Contract, or waiver of any its provisions, or any additional contractual relationship with the Supplier shall be valid unless approved in the form of a written amendment to the Contract, signed by a duly authorized representative of each Party.
- d. Unless otherwise specified in the Contract, a change to the person(s) acting as a Party's contractual or technical focal point(s) does not require a formal amendment, and may be affected by a means of a written notification.

36. PUBLICITY AND PUBLIC RELATIONS

Unless authorized in writing by the Contracting Officer, the Supplier shall not advertise or otherwise make public for the purpose of commercial advantage the fact that it is a contractor to the JWC, or use the name, emblem, logo, official seal or any abbreviation of the JWC. This obligation shall survive the completion, expiration, cancellation or termination of the Contract.

37. PREFERRED CUSTOMER

The Supplier warrants that the prices set forth in this contract are as favourable as those extended to any Government, Agency, Supplier, etc. In the event the Supplier offers services to other customers at prices lower than those set forth herein, the Supplier shall so notify the JWC and the prices of such items shall be correspondingly reduced by a modification to this contract.

38. LANGUAGE

The Contract has only been issued in the English language.

39. ENFORCEMENT

Failure by either party to enforce any provision of this Contract will not be deemed a waiver of future enforcement of that or any other provision. The invalidity or unenforceability of any provision of this Contract shall not affect the other provisions hereof, and this Contract shall be construed in all respects if such invalid or unenforceable provisions were omitted.

40. FORCE MAJEURE

Neither of the Parties hereto shall be considered in default in the performance of its obligations to the extent that it proves that such performance has been prevented by a Force Majeure situation; such as,

but not limited to, fire, war floods, strikes, etc. The party affected by a Force Majeure shall immediately notify the other party.

41. DISPUTES

- a. Both parties are under duty of good faith. The contract includes not only the specific terms, but also Norwegian law and customary practice to the type of trade to which the contract relates.
- b. All disputes arising out of the performance of this Contract will be settled through amicable settlement between the Contracting Officer and the Supplier.
- c. Should the Contracting Officer and the Supplier fail to reach an amicable settlement of the dispute, the dispute will be settled in the competent Court of Norway, unless otherwise specified in this Contract.

42. APPLICABLE LAW

This contract shall be governed, interpreted and construed in accordance with the laws of the Kingdom of Norway. When performing at NATO Installations the Supplier and his personnel (including also the Sub-Contractor's personnel, if any) shall comply with all applicable laws of the host nation and all relevant official NATO and local installation Directives.

43. JURISDICTION

The Supplier and the JWC accept the city courts of Stavanger, Norway as the legal venue for any disputes that may arise and that cannot be settled by mutual agreement between the Parties.

44. ENTIRE AGREEMENT

This Contract sets for the entire agreement between the Parties with respect to the subject matter hereof, and supersedes all prior agreements or representations, oral or written, regarding such subject matter. The JWC shall not be bound by, and specifically objects to any term, condition, or other provision inconsistent with or in addition to any provision of this Contract that is submitted by the Supplier in any correspondence or any document unless the JWC specifically agrees to such provision in a written instrument signed by an authorized representative of the JWC.

45. PRIVILEGES AND IMMUNITIES

Nothing in or relating to the Contract shall be deemed, or interpreted as, a waiver of the privileges and immunities enjoyed by the JWC.

46. MISCELLANEOUS

- a. By the signing this Contract, the Supplier and all other involved parties that may have an impact on this agreement, have read and understood the contents of the agreement.
- b. It is hereby stated that the Supplier and/or the Supplier's Sub-Contractor(s) and/or the Supplier's personnel are not involved in any other business relationships that may have instant or foreseeable future negative impact on the Contract.
- c. Delivery of Supplies pursuant to the Contract, even if not signed, denotes full and formal acceptance by the Supplier of the Contract and its General Terms and Conditions.

PART III - SECTION A – CONTRACT MANAGEMENT DATA

IFB-ACT-JWC-21-15

(CONTRACT NO.: ACT-JWC-21-C-004)

GRAPHICS PRODUCTION SUPPORT SERVICE

1. EFFECTIVE DATE AND DURATION

The duration of the Base Contract is from **CONTRACT SIGNATURE DATE - THROUGH 31-DECEMBER-2021**.

Option Periods: Possibility of 4 option years. Option years are subject to annual review and granted extension.

OPTION YRS:

- Opt. Year 1 01 JAN 2022 -31 DEC 2022 (1 year)
- Opt. Year 2 01 JAN 2023 -31 DEC 2023 (1 year)
- Opt. Year 3 01 JAN 2024 -31 DEC 2024 (1 year)
- Opt. Year 4 01 JAN 2025 -31 DEC 2025 (1 year)
- Opt. Year 5 01 JAN 2026 -30 JULY 2026 (6 months)

2. REMUNERATION AND PRICES

All prices are firm fixed and shall be in accordance with **Bidding Instruction Bid Form Annex C-1** All prices are in **NOK** and exclusive of Value Added Tax (VAT).

3. POINTS OF CONTACTS

The SUPPLIER shall direct all inquiries, notices and communications regarding this Contract to the Contracting Officer, which may be personally delivered, mailed, or copied, to the following address:

Joint Warfare Centre,
Purchasing & Contracting Branch
P.O. Box 8080, 4068 Stavanger

The JWC POCs are:

SPEC.1.CL Dag-Petter Myklebust, Contracting Specialist

Tel: +47 52 87 92 84

E-mail address: dag-petter.myklebust@jwc.nato.int

Mr Kjetil Sand, Contracting Officer

Tel: +47 52 87 92 90

E-mail address: kjetil.sand@jwc.nato.int

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Contracting Officer Technical Representatives:

Mr. Rune Nygård
Tel: +47 51 31 22 23
E-mail address: rune.nygaard@jwc.nato.int

Mr. Erinc Oz
Tel: +47 52 87 91 50
E-mail address: erinc.oz@jwc.nato.int

The SUPPLIER's POC is:

PART III - SECTION B – STATEMENT OF WORK

IFB-ACT-JWC-21-15

(CONTRACT NO.: ACT-JWC-21-C-004)

GRAPHICS PRODUCTION SUPPORT SERVICE

1. GENERAL INFORMATION

This is a Firm Fixed-Price (FFP) contract, which is intended for the Provision and Technical Support of a Professional Production Printer for the JWC Reproduction / Graphics Office in Office in Stavanger, Norway. This printer must be able to print multiple products such as; pamphlets, flyers, books, booklets in different sizes and with different weight of paper. It also needs to support min 350g/m² paper for double sided products

All prices must be in NOK and exclusive of value added tax. The prices shall remain fixed and firm until December 2025. Unless specifically requested by the SUPPLIER and approved by JWC, any increase in prices subsequent to December 2025 shall be in accordance with applicable price indexes and be notified to JWC with 1 (one) months written notice for JWC's approval.

The selection below is intended as a guideline and is not absolute. Primarily it is created to provide a common basis for the service envisaged and expected.

2. SPECIAL REQUIREMENTS

2.1 DELIVERY

All costs related to initial delivery are included in item unit price(s). Free delivery will be included to any Joint Warfare Centre sites (Stavanger Area).

2.2 STATUS OF EQUIPMENT

The equipment provided in this contract must be New or with verified service history. As part of the Technical package, (see Part I Section 13.2 – B.5)

2.3 MOUNTING, INSTALLATION, REPLACEMENT

Mounting and installation is included to any JWC site(s) with reference to PART I Annex C-1 Price proposal.

2.3.1. Contract start

Mounting, installation and any other services required to make graphics production equipment operational must be included.

2.3.2. Contract end

Dismantling, de-installation and any other services required to remove graphics production equipment at contract end must be included.

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2.3.3. Hard Disk Drive

Hard Disk Drives MUST be returned to JWC at contract termination date. If the Hard Disk drives are an integrated part of the machinery, and thus cannot be removed physically, JWC requires the right to format the drives before the equipment is handed in.

2.3.4. Replacement

Any items under this contract failing to perform as agreed, must be replaced with replacement equipment until item is repaired or permanently replaced.

2.3.6. JWC Events

JWC hosts 4-6 exercises annually. These are high level high profile events, that normally last 10-14 consecutive days outside normal works hours this also includes weekends (Saturday/ Sunday) And Holidays.

2.4 ON-SITE ASSISTANCE

Supplier is asked to provide an hourly cost in Norwegian Kroner, for the Service Response time outside working hours (See Annex C-1 Line 04 and SOW 3.1.3.2)

3. TECHNICAL REQUIREMENTS

All items/services requested are described in detail in excel spreadsheet, attachment: PART I Annex B-2 Technical proposal. Further instructions are described as following:

3.1.1. Connection

Standard Ethernet and USB Connection and Control panel software with 3 licences. The production printer will be in a "stand alone" setup, and will not be connected to the in house servers. (See Annex B-2 Serial 1.27 and 2.12)

3.1.2. ON-SITE course

Supplier shall provide an ON-SITE course for dedicated staff members at JWC. The course should be based on the software installation on the stand alone system. The database software installation should be included in the rental price, while the course provided from the supplier, could be priced as a "per-course".

It is likely that JWC will request the courses to be held more than once.

3.1.3. Service performance

3.1.3.1 The Supplier is expected, without delay, to respond on service calls from JWC staff within 4 (four) hours within the working hours of JWC.

3.1.3.2 During JWC events (see section 2.3.6) The Supplier is expected, without delay, to respond on service calls from JWC staff within 4 (four) hours. This also applies to outside working hours to include weekends and holidays.

3.1.3.3 The response time shall be counted from the call is made, till the supplier are located at outer guard of the Headquarters. JWC staff

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members will be responsible for guiding service technicians inside the Headquarters.

4. WORKING HOURS

The working hours at the Joint Warfare Centre are Monday-Friday from 07.30 and 15.30 and all mounting, delivery and other services should take place between these timings.

5. DELIVERY TIME AND MOUNTING

Normal delivery after contract award should be as soon as possible but no later than 16 August 2021.

6. SECURITY

The Supplier does not need to hold a NATO security clearance. However the Supplier must ensure they can be escorted on to base and able to do visits at Joint Warfare Centre. This requires that workers coming on base must be citizens of a NATO country, and without unfavourable information that would prevent them from doing business at JWC.

Upon contract award, The Supplier must nominate their representatives who will perform the maintenance on the copiers to JWC, and forward the names and personal information to the JWC POC, in order to be let onto the base area.

7. QUALITY ASSURANCE

7.1. Formal Feedback will be given to the Supplier if the requested items do not satisfy usage demands which are set for the required items. Items which do not satisfy the quality described for the required item, or the quality ordered by JWC, shall be returned to the Supplier. Without any economic challenges forwarded to JWC by the Supplier.

7.2. Formal Feedback will not be given for satisfactory quality

8. PRICE INFORMATION AND DEFAULT CURRENCY

All prices shall be in accordance with **Part I Bidding Instruction Annex C-1 Bid Form**. All prices are in **NOK** and exclusive of Value Added Tax (VAT). The prices will be firm and fixed for the duration of the Contract.

All items/services requested are described in detail in excel spreadsheet; PART I Annex C-1 Price proposal.

Further instructions are described as the following:

8.1 Rental and service prices

The prices in PART I Annex C-1 Price proposal are based on monthly prices. Suppliers are asked to not require additional monthly service costs. Rental prices shall include all aspects laid out in Annex B-2 Technical Proposal.

8.2 Training/On-site course

JWC ask that suppliers provide a price for cost per course for training of dedicated Graphics staff member's users during contract period. It is likely that JWC will request the courses to be held more than once during contract period.

Content of the course could be, but not limited to:

- Use of control panel on production printer
- Use of software for production printer

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- Common mistakes and errors
- Troubleshooting and error reporting
- Change of toners and other consumables.

This will be input for Annex C-1, Line Item 06.

9. DELIVERY TERMS

All deliveries from the Supplier and to JWC shall be free of charges. Delivery prices need to be included in the itemized price breakdown, **Part I Bidding Instruction Annex C-1 Bid Form**.

10. SHIPPING LOCATION

All freight costs are included with deliveries to JWC locations; Joint Warfare Centre, 4068 Stavanger and Joint Warfare Centre, 4050 Sola. All locations are in Norway Stavanger area.

11. TONER AND CONSUMABLES

Toner and other consumables will be ordered by JWC supply section, And will normally be delivered to Sola Logistics Branch or on site at location of equipment. JWC supply section will keep a stock of the most common used consumable items, thus not utilizing the features of online tracking of toner status. Delivery cost should be included in pricing.

12. PURCHASE ORDERS AND ORDERING PROCEDURES

- a. The Contracting Office shall make purchase order requests by email in on the basis of JWC requirements to the supplier POC.
- b. If the JWC requirement is part of the Part I Bidding Instruction Annex C-1 Bid Form. No price inquiry will be needed and Purchase Order will be sent directly to supplier POC.
- c. If the JWC requirement is not part of the standing offer i.e. Part I Bidding Instruction Annex C-1 Bid Form. A price inquiry will be needed, this will be sent as an email to the supplier POC, stating our requirements and need for quotes.

The supplier POC will be given two (2) business days to confirm the quotes.

- d. JWC Operating Hours is 07:30 -15:30 Mondays through Fridays with the exception of JWC Holidays which may vary from year to year
- e. Purchase Order Locations

The Purchase Order location is Stavanger, Norway - Joint Warfare Centre, the purchase order will state:

General Delivery to/Hoved leveringsadresse:
JOINT WARFARE CENTRE

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C/O LUFTFORSVARETS BASE SOLA / HANGAR II
 SKVADRONVEGEN 7
 N - 4050 SOLA, NORWAY

Invoice address:

NATO JOINT WARFARE CENTRE
 EIKESETVEIEN 29
 4032 STAVANGER, NORWAY

13. CLICK PRICE

JWC asks supplier to provide three different Click prices as follows: ref IFIB ACT-JWC-21-15 Part I Annex C-1 Price Proposal V2 line 01a, 01b, 01c.

The click price covers the following: service during working hours (7.30-15.30), driving, wearing/spare parts, drums and toner.

01a	SOW 13	CLICK price per month for 13.000 B/W A4 prints	NOK
01b	SOW 13	CLICK price per month for 52.000 C A4 prints	NOK
01c	SOW 13	CLICK price per month for 100 C A3 prints	NOK

It is hereby stated that our bid to IFIB-ACT-JWC-21-15 is fully compliant with the Bidding Instructions, General Provisions and Statement of Work as contained in Part I, II and III of this document. Any objections or deviations from Part I, II and III of this document will be described in Annex A-1.

<p>..... Date</p>	<p>..... Signature of Authorized Representative</p> <p>..... Title</p> <p>..... Company</p>
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*****END OF IFIB ACT-JWC- 21-15*****